



ARROW

Voice over LTE (VoLTE)

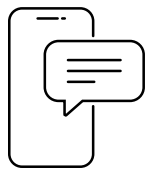
Voice calling technology for mobile phones

arrowvoice.com.au | 📞 1300 555 330

What is Voice over LTE (VoLTE)?

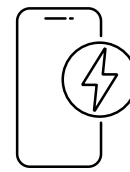
VoLTE is the next step forward in voice calling technology for mobile phone users. It allows you to make calls over 4G and the 4GX mobile network, in addition to selected roaming partners when you travel overseas.

What are the advantages of using VoLTE?



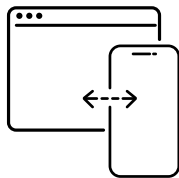
Clear Calls

Enjoy crystal clear calls and a reduction in background noise.



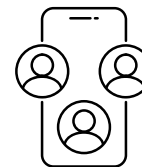
Speedy Call Connection

With VoLTE you'll notice the time between tap to call and connection will improve significantly.



Multitasking

VoLTE allows simultaneous calls and 4G data connections for effective multitasking.



Conference Calling

Conference calling between up to five compatible devices is enabled.

Wi-Fi Calling

If you have an Arrow plan with a compatible device, you'll be able to make voice calls using your Broadband Wi-Fi connection or any suitable Wi-Fi connection when roaming overseas. You'll be able to make and receive calls back to Australia at no additional charge.

Next Steps

When and how can I start using VoLTE and Wi-Fi Calling?

If you have a VoLTE compatible device with up-to-date software on an Arrow plan, you'll be able to access VoLTE and Wi-Fi calling from November 2022.

Current compatible devices include:

- ✔ Apple iPhone 6 onwards, Apple Watch 3 onwards
- ✔ Samsung Galaxy devices, S7 onwards, Note 5 onwards, A5 onwards
- ✔ Google Pixel devices
- ✔ LG devices G5 onwards

Apple Devices

- Check that your devices operating system is running the latest iOS version
Settings → General → About → Software Update
- Check you have the latest carrier build enabled
Settings → General → About → Service Provider
- Ensure VoLTE is turned on. For 4G iPhones:
Settings → Mobile → Mobile Data Options → Enable 4G → Voice & Data → Turn on VoLTE

5G iPhones have VoLTE automatically enabled. VoLTE will be activated within 4 hours of completing the above.

All Other Compatible Devices

Check to make sure your mobile phone's operating system is up-to-date. When updated, VoLTE will be enabled on your device within 4 hours.

Have Questions or Need Technical Support?

Call Arrow's expert team today

 Sales 1300 555 330 |  Customer Service 1300 305 794