

Communicate & Collaborate

THROUGH A SMART CLOUD-BASED SOLUTION

The Power of an Arrow Unified Communications Solution

ABOUT NARLA ENVIRONMENTAL

Narla Environmental is an environmental consultancy established in 2011 with offices in Sydney, the Hunter Valley, NSW South Coast, and Brisbane QLD. Narla focus on providing high-quality Environmental and Ecological Consulting services to a wide range of clients in NSW and Queensland including Lendlease, Sydney Water, Taronga Zoo, NSW Local Land Services, and NSW National Parks & Wildlife Service.

Their team of Ecologists and Environmental Scientists deliver consulting services to various sectors including renewable energy, roads and rail, utilities, and conservation projects.

THE CHALLENGE

Narla was looking to completely revamp their internal communication devices to increase productivity, lower operating costs and develop new ways of collaboration through all levels of staff at their HQ in Terrey Hills.

THE SOLUTION

Narla Enviromental's primary requirement was to increase efficiency, stability, and reliability through partnering with a whole of business provider, that could support them with their communications network.

Arrow's Turn Key solution provided a unique solution utilising Avaya IP Office, enabling multiple channels of communication and providing Narla with full technical support 24/7 ensuring maximum network uptime and stability.

SOLUTION SUMMARY

- ✓ Avaya IP Office
- ✓ Avaya IP Handsets and conference phone
- ✓ Avaya Vantage multimedia desktop device
- ✓ Unlimited Fibre 50/50 Internet

OUTCOMES SUMMARY

- ✓ Unified staff under one cloud-based system, improving collaboration and productivity
- ✓ Reduced operating costs
- ✓ Consolidation of services to one provider
- ✓ 24/7 Australia based technical support



The power of Turn Key means Narla Environmental received an industry-leading service, without overpaying or being left with outdated technology.

Arrow provides lower operating costs and a competitive edge through our partners Avaya Australia, with the flexibility to customise their solution throughout their contract. This makes it simple to add additional line rentals, phone handsets and obtain add-ons for their business with the assistance of our dedicated account managers.

OUTCOMES

Arrow Voice & Data was able to outfit Narla with a unique and customised cloud-based telecommunication solution, that has freed its business structure from traditional constraints into a mobile, cloud-based future.

By implementing cloud-based business continuity through Avaya IP Office, Narla has now unified their entire working staff under one easy to utilise system.

By utilising Avaya's communications network infrastructure through Amazon Web Services (AWS), Narla can be assured their new cloud-based work network will never experience downtime. This comes into play thanks to Avaya's partnership with AWS, utilising their top-tier global data centre network, and providing built-in redundancy ensuring there is no one point of failure that could take them offline.

PROCUREMENT SPECIALISTS

Arrow Voice & Data are the only company you need for all your IT and telecommunications needs. As procurement specialists, we handle all technology, purchasing, warranty and support under one umbrella. Your business can now focus on what it does best and leaves the complications of technology to the experts.

- Digital collaboration experts
- Cloud server migration specialists
- On-premise server
- Microsoft partner
- PC and Notebooks
- Switches, accessories, printers and more

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