ARROW
VOICE & DATA

ARROW
VOICE CLOUD

Mobile UC

Unified Communications on your Apple and Android devices

Benefit

• Multi platform app

so you can use Voice Cloud with your PBXware from almost any smartphone on the market!

• Unified Connections

allow you to access all of your connections, including ones on PBXware from any device.

• SoftPhone

is a software instance of a conventional phone with unconventional capabilities.

• Unlimited Comms

in and out of office. Bring your PBXware functionality on a smartphone wherever you go.

• BYOD Friendly

design of the application enables easy company switch to the Bring Your Own Device operations.

• Presence panel

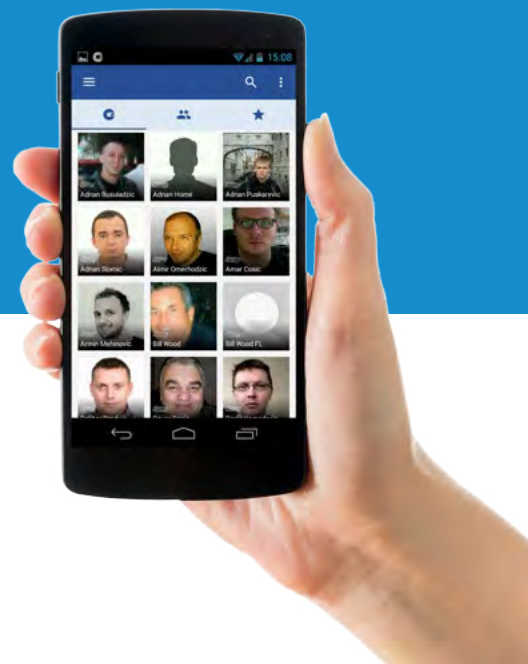*change your availability at any time and be aware of other users presence on the system.*

• Standardised setup

reduces the time and knowledge required to complete the setup - from download to call in less then a minute.

General info

Voice Cloud App provides a flexible and powerful communication tool to all PBXware users. It is designed to stretch PBXware influence way outside of the office.

It provides core communicating capabilities to our clients.

Key features

- Available on iOS and Android
- PBXware Connections import
- SIM / Phone Contacts import
- High Quality Voice Calls
- Voicemail inbox
- User presence status
- Request callback
- Make calls via WiFi or 3 and 4G
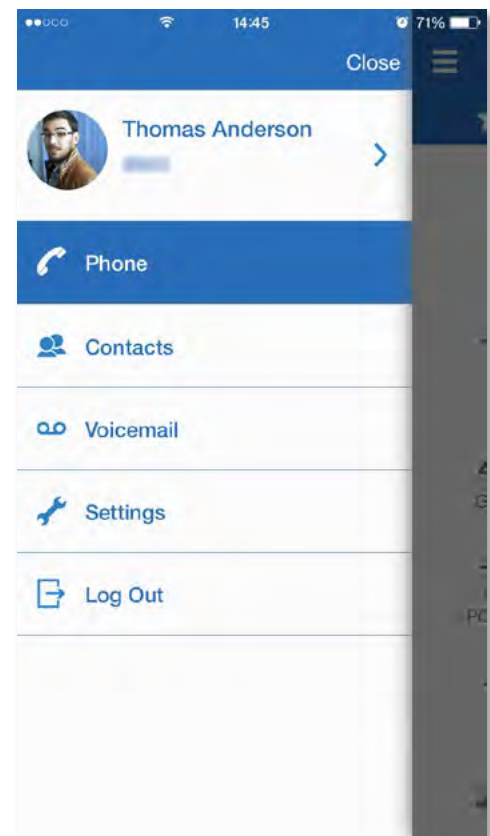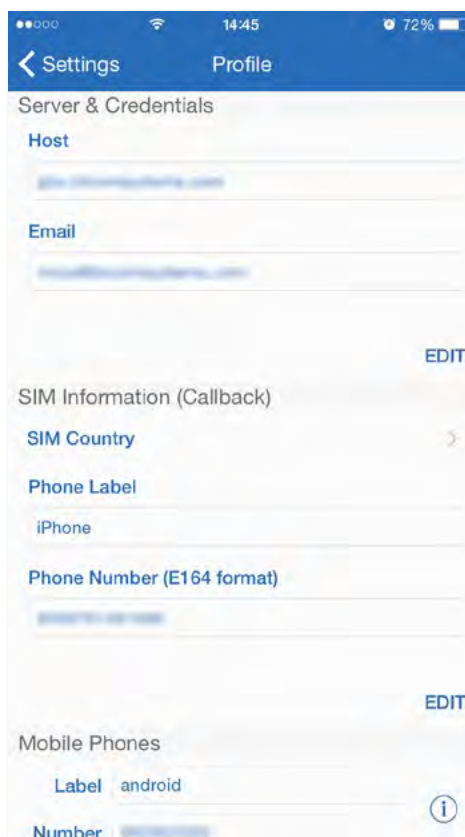- Notifications system
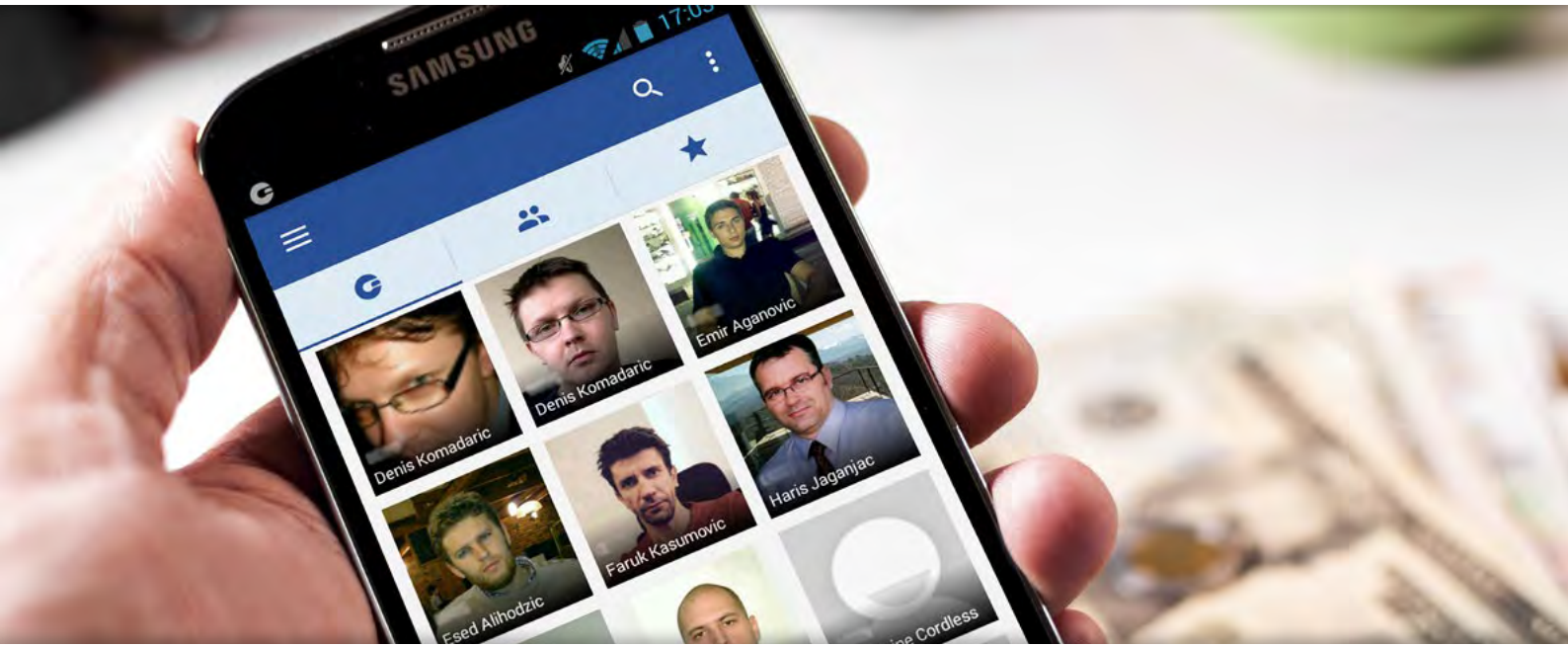
Application features

Voice Cloud App is designed as one of the integral parts of our Unified Communications system. It provides users with core PBXware capabilities outside of the office.

Voice Cloud is designed to operate on virtually any device that is using iOS (7 and above) or Android (4.1 and above) operating system.

Features

• *Stable operation*
• *Optimised network traffic*
• *Minimised traffic when in background*
• *WiFi , 3 and 4G operation*
• *Seamless WiFi switching*
• *Portrait and Landscape operation modes*
• *Audio codecs*
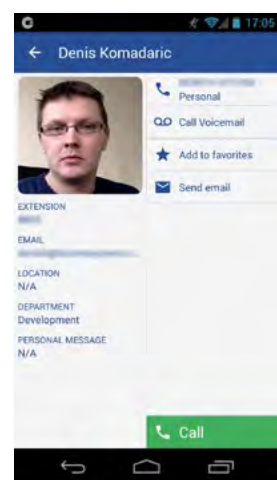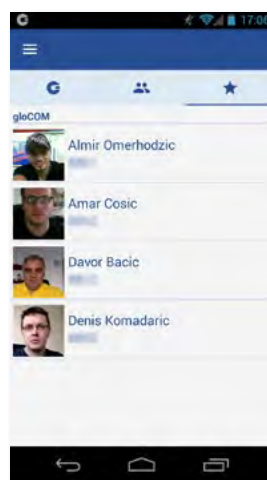• *Automatic updates*
• *BYOD friendly*

Communication features
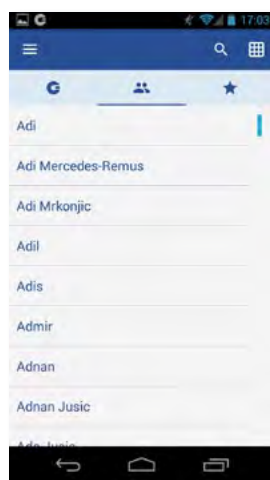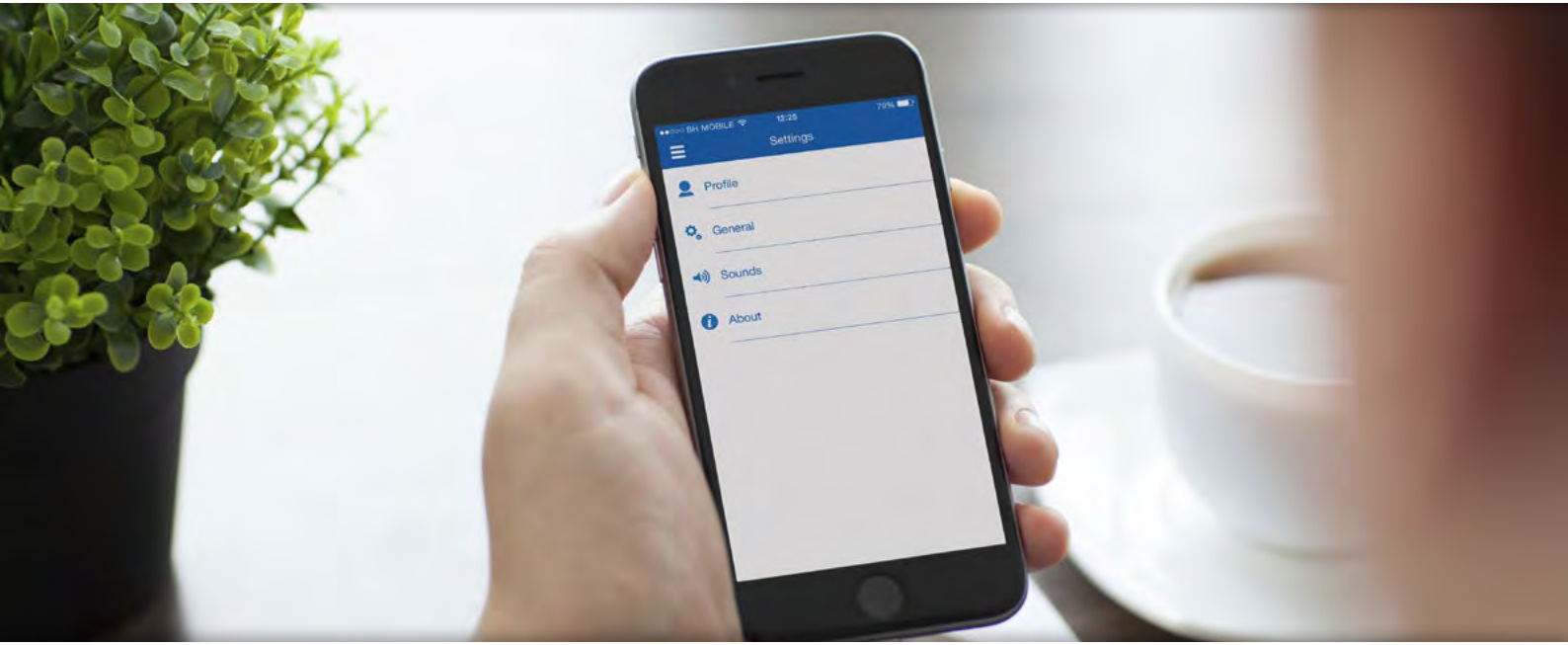
Voice Cloud enables you to keep all your business connections with you all the time. PBXware, SIM, Phone and Google connections inside Voice Cloud - one click from the call.

Features

- PBXware connections integration
- SIM / Phone contacts integration
- Favorites
- High Quality phone calls
- Call history records
- Redial functionality
- Call on Hold
- Call Transfer
- Voicemail

Usability features

Voice Cloud App is developed to provide a genuine Unified Comms experience on the platform of your choice. It enables users to familiarise and dive into the app from the very first moment.

It is optimised for use in a car as well. Place the phone on a car mount and connect a bluetooth headset. Please drive carefully, stay safe and keep your eyes on the road.

Features

- User presence display
- Push notifications
- Popup notifications
- Sound notifications
- User selectable ringtones
- User avatar display

Features

Platforms

Apple iOS	*Instal and use Voice Cloud on Apple iOS platforms (iOS 7 and above)*	●
Google Android	*Instal and use Voice Cloud on Android platforms (Android 4.0 and above)*	●

Communication capabilities

SoftPhone	*SoftPhone client that enables users to make and control calls.*	●
Voice Calling	*Place, receive and control calls.*	●
Hold Call	*Place active call on hold with single click.*	●
Transfer Call	*Transfer call to all user's devices, to an extension, to a contact or to a number*	●
Supervised Transfer	*Supervised call transfer to all to an extension, to a contact or to a number*	●
Mute Call	*Put yourself on mute for active call, you will still be able to hear remote party.*	●
Caller ID Display	*Display caller ID and extension name.*	●
Call History	*Shows placed, missed and received calls (caller id and date/time)*	●
Click to Call	*With a single click call people from your company.*	●
Voicemail	*Listen and manage Voice mail messages from your mobile client.*	●

Users

SIP Presence	*Set your presence status and availability on Voice Cloud. View other user's presence and availability.*	●
Personalisation features Sound	*Choose avatar image, customise alert tones*	●
notifications	*Sound notifications for incoming calls and voice messages*	●
PBXware Directory	*Display PBXware contacts directory with option to hide, block contacts and set contact alias.*	●
SIM contacts	*Import contacts from mobile device and SIM card into Voice Cloud.*	●
Favorites	*Add list of your favorite users*	●

Functionality

TLS Encryption	*Encrypt all SIP traffic using TLS*	●
Audio codecs supported	*µ-Law, a-Law, G722, GSM, iLBC, Speex*	●

Features

Personalisation

Avatar	*Set your avatar image, other contacts will be able to see it.*	•
Sounds	*Customise existent or upload your own alert tones.*	•
Different view modes	*Choose between List or Grid (Thumbnail) view modes for your contact list.*	•

Self Care

Blocking Caller ID	*Block your caller ID from Voice Cloud settings*	•
Call forwarding	*Enable call forwarding and set the number to forward calls to in settings*	•
Mobile Phone Numbers	*Manage mobile phone numbers associated with extension and call someone directly on one of the numbers from their list*	•
QR Code	*QR Code allows easy login on Voice Cloud mobile app. Instead of entering e-mail, password and server address manually onfirst login all you have to do is to scan the QR Code from your mobile app and all the information will be entered automatically.*	•

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